



Practice
Insight®

Power
through
partnership



Practice Insight:

Your Partner for Powerful Results

Practice Insight empowers software developers, resellers, large healthcare groups, and clearinghouses to manage EDI in ways no one else can. Our flagship product, EDIinsight, offers flexibility and features found nowhere else.

Even the biggest companies have needs only Practice Insight can fill.

Power Tools for PI Partners

- Claims Manager
 - Task Manager
 - ERA Manager
- Eligibility Manager
- Statement Manager
- Support Manager
- Issue Manager



| | |
|-------------------|---|
| Easy set-up | <i>With its ASP-based design EDIinsight's installation is effortless—all it takes is auto-installing client software that runs on Windows XP or Vista. No other software, add-on, or expense is required.</i> |
| Customizable | <i>Use only the modules your customers need. Take advantage of custom rules and lots of flexibility in setting up practices, providers, and multiple locations.</i> |
| More Capabilities | <i>EDIinsight offers numerous features beyond exchanging claims and remittances. As just one example, when a customer's PM system can't create an ANSI-4010 form, EDIinsight can do it for them.</i> |
| Better Service | <i>In addition to our introductory training, Practice Insight offers weekly webinars to help our resellers offer better service to their customers.</i> |
| Daily Audits | <i>Practice Insight conducts daily audits of all vendors and customer accounts to make sure that claims are going through to payers properly. We can alert you to issues before your customer even notices there's a problem.</i> |
| More Control | <i>With EDIinsight, you can see what your customers see and manage their accounts so that everyone is more satisfied with the complete revenue cycle management process.</i> |

Unlike ordinary clearinghouses, **Practice Insight sells and services our solution only through practice management system and EHR developers and resellers.** We never compete with our customers by selling directly to providers.



Practice Insight®

Power through partnership



A solution that sells itself.

When your customers see everything EDIinsight can do, they'll be sold. By partnering with Practice Insight, you can offer your customers many unique, time-saving, revenue-enhancing features:

- Get real-time claim status and electronic eligibility verification.
- Catch errors before they go out with integrated claim scrubbing in 24 categories—even custom edits.
- Instantly create electronic secondary claims with one click.
- Challenge underpayments successfully before it's too late with powerful ERA and denial tools, including remittance auto-posting.
- Ensure no task, no claim is forgotten with flexible, easy-to-use workflow management.

The screenshot shows the 'CLAIM MANAGER' interface with various search filters and a table of claim data. A callout box points to a specific row in the table, highlighting its detailed history and status.

| EDI Claim # | Type | Cust # | Status | Payer (Real Time Payers in Red) | Billing Provider | Rendering Provider | Pt Account # | Insured Name | Patent Name | Date of Service | Claim Amount | Facility Name | POS/TOB | Freq | Payer Ref # |
|-------------|------|--------|----------|---------------------------------|------------------|-----------------------|--------------|------------------------|---------------|-----------------|--------------|---------------|---------|------|-------------|
| 8608158 | PP | 20 | PAID-ERA | 1325 UNITED HEALTHCARE (87726) | 4626 MEDICAL CE | 4636 LANCE, VIVIAN | 91475-11 | YEPEZ, JAMES | YEPEZ, TRICIA | 07/01/2008 | \$291.00 | OFFICE | 11 | 1 | 10099779 |
| 8608159 | PP | 20 | PAID-ERA | 1325 UNITED HEALTHCARE (87726) | 4626 MEDICAL CE | 4631 LEMOINE, CRYSTAL | 180698-2 | PERLIN, SHA | PERLIN, SHARI | 07/02/2008 | \$1,500.00 | AMBULATORY... | 24 | 1 | 10099770 |
| 8608160 | PP | 20 | PAID-ERA | 1325 UNITED HEALTHCARE (87726) | 4626 MEDICAL CE | 4638 MAPLES, SHIRA | 770698-9 | STANKIEWIC, STANKIEWIC | | 07/01/2008 | \$94.00 | OFFICE | 11 | 1 | 10099786 |
| 8608161 | PP | 20 | PAID-ERA | 1325 UNITED HEALTHCARE (87726) | 4626 MEDICAL CE | 4629 MEYERS, STEPHEN | 541052-4 | PARSONS, SCOTT | | 07/02/2008 | \$193.00 | OFFICE | 11 | 1 | 10099796 |
| 8608162 | PP | 20 | PAID-ERA | 1325 UNITED HEALTHCARE (87726) | 4626 MEDICAL CE | 4636 LANCE, VIVIAN | 25561-18 | ONEHR, JUAN | Self | 07/02/2008 | \$19.00 | OFFICE | 11 | 1 | 10099776 |
| 8608163 | PP | 20 | PAID-ERA | 1325 UNITED HEALTHCARE (87726) | 4626 MEDICAL CE | 4628 MEYERS, STEPHEN | 49192-42 | CARPENTER, Self | Self | 07/02/2008 | \$8,099.00 | OFFICE | 11 | 1 | 10099768 |
| 8608164 | PP | 20 | PAID-ERA | 1325 UNITED HEALTHCARE (87726) | 4626 MEDICAL CE | 4629 LEVI, ROBERT | 790700-1 | DELIA, IRENE | Self | 07/02/2008 | \$500.00 | OFFICE | 11 | 1 | 10099768 |
| 8608165 | PP | 20 | PAID-ERA | 1325 UNITED HEALTHCARE (87726) | 4626 MEDICAL CE | 4635 PARKWAY, ALLEN | 78939-9 | BOZZELLI, MI | Self | 07/01/2008 | \$75.00 | OFFICE | 11 | 1 | 10099776 |
| 8608167 | PP | 20 | PAID-ERA | 1325 UNITED HEALTHCARE (87726) | 4626 MEDICAL CE | 4637 RIGGS, JOSEPH | 71144-2 | GORMAN, CY | Self | 07/02/2008 | \$100.00 | OFFICE | 11 | 1 | 10099785 |
| 8608168 | PP | 20 | PAID-ERA | 1325 UNITED HEALTHCARE (87726) | 4626 MEDICAL CE | 4637 RIGGS, JOSEPH | 32167-2 | REILLY, MICHA | Self | 06/30/2008 | \$213.00 | OFFICE | 11 | 1 | 10099784 |
| 8608170 | PP | 20 | PAID-ERA | 1325 UNITED HEALTHCARE (87726) | 4626 MEDICAL CE | 4637 RIGGS, JOSEPH | 21070-7 | SCHIRO, LAU | Self | 07/01/2008 | \$19.00 | OFFICE | 11 | 1 | 10099783 |
| 8608171 | PP | 20 | PAID-ERA | 1325 UNITED HEALTHCARE (87726) | 4626 MEDICAL CE | 4634 ROSEN, ROBERT | 85491-5 | DICKEY, JEN | DICKEY, DAM | 07/01/2008 | \$500.00 | OFFICE | 11 | 1 | 10099774 |
| 8608172 | PP | 20 | PAID-ERA | 1325 UNITED HEALTHCARE (87726) | 4626 MEDICAL CE | 4634 ROSEN, ROBERT | 899698-4 | CARBERRY, J | CARBERRY, J | 07/01/2008 | \$150.00 | OFFICE | 11 | 1 | 10099773 |

Status Messages for Selected Claim 8608161 - Claim Status PAID-ERA

| Status ID | Date | Source | Msg Level | Message | Message from Support | Claim Status | Batch ID | Batch Number | Resp Msg ID | Retrieved ID |
|-----------|---------------|--------------|-----------|---|----------------------|--------------|----------|--------------|-------------|--------------|
| 70496001 | 07/17/08 08:4 | ERA_GATE004 | PAID | Amount Paid=626.37 Pt Resp=635 Payer Claim ID=19303. | Processed as Primary | PAID-ERA | 181488 | 0 | 741662 | |
| 68801431 | 07/07/08 03:4 | RESP_INS_PIO | INFO | 07/07/2008: CLAIM ACCEPTED BY UHC UHC STATUS. | | ACCEPTED | 181488 | 35867 | 708665 | |
| 68797630 | 07/07/08 03:4 | RESP_INS_PIO | INFO | 07/07/2008: CLAIM ACCEPTED BY ENS Claim accepted... | | ACCEPTED | 181488 | 35868 | 708665 | |
| 68794332 | 07/07/08 01:3 | RESP_RSP_11 | INFO | 07/02/2008: CLAIM FORWARDED TO PAYER | | ACK | 181488 | 468 | 708672 | |
| 68462859 | 07/03/08 12:2 | RESP_INS_PIO | INFO | 07/03/2008: Claim Acknowledged in an Accepted 397 B.. | | ACCEPTED | 181488 | 35646 | 704253 | |
| 68334521 | 07/02/08 05:4 | PROCESSOR | SENT | Claim Forwarded to Receiver for Processing | | SENT | 181488 | 330885 | 0 | 0 |
| 68312710 | 07/02/08 03:4 | USER_martha | INFO | Claim Status was changed from VALID to READY | | READY | 0 | 0 | 0 | 0 |
| 68310173 | 07/02/08 03:3 | TESTER | INVALID | Front End Testing passed with no rejects | | VALID | 0 | 0 | 0 | 0 |
| 68310138 | 07/02/08 03:3 | LOADFR | LOADFN | Claim Loaded - Ready for Transm... | | LOADED | 0 | 0 | 0 | 0 |

Detailed history and status of highlighted claim.

Seeing is believing.

Provide better EDI for your customers, reduce support time, and increase EDI revenue with Practice Insight as your partner. We offer tools so far beyond ordinary clearinghouses that you have to see EDIinsight in action to believe how much it can do.

Let Practice Insight open your eyes to the possibilities. Request a demo today.

For more information or to schedule a demo, please visit www.practiceinsight.com or call 713-333-6000.